



MEDICAL SERVICES FOR TRAVELERS IN KYIV, UKRAINE

The Department of State assumes no responsibility or liability for the professional ability or reputation of, or the quality of services provided by, the entities or individuals whose names appear on the following list. Inclusion on this list is in no way an endorsement by the Department or the U.S. government. Names are listed alphabetically, and the order in which they appear has no other significance. The information on the list is provided directly by the local service providers; the Department is not in a position to vouch for such information.

Anyone traveling to Kyiv may face a medical emergency. We encourage Americans planning a trip to Ukraine to purchase traveler's insurance before departing and to familiarize themselves with the conditions of their existing medical coverage and all medical resources in Ukraine.

In case of a medical emergency, please contact the U.S. Embassy or the American Citizen Services at your earliest convenience:

U.S. Embassy in Ukraine
4 A.I. Sikorsky St. (formerly Tankova)
04112 Kyiv, Ukraine
Tel.: +38 (044) 521-5000
American Citizen Services: +38 (044) 521-5566
Fax: +38 (044) 521-5544
<http://ua.usembassy.gov>
<http://travel.state.gov>

After-hours Embassy Emergency Number (Duty Officer)
+38 (044) 521-5000

Routine Medical Problems

When confronted by a medical problem, the first step is to determine the seriousness and to decide whether the patient is better off staying home, in a hotel, with a friend or family member and using available medicine or whether the patient should seek additional assistance at a healthcare facility. Conditions such as mild gastrointestinal distress, respiratory illness, painless skin irritation, colds, and other common problems often resolve themselves without professional medical attention.

Following is a list of local medical facilities, some with English-speaking staff, where help can be found if the situation warrants professional care. The following is provided for informational purposes only and in no way constitutes an endorsement.

The Ukrainian Ministry of Health phone directory can be found at: <http://mozdocs.kiev.ua/phones.php>
Please note that the information is available in Ukrainian only.

Ambulance Support in Kyiv

City ambulance (anywhere in Ukraine), 24/7 phone #: 103 (no English)

Boris, Ukrainian private clinic, 24/7 phone #: 1522 or (044) 238-0000

Dobrobut, Ukrainian private clinic, 24/7 phone #: 5288 or (044) 495-2888

Medikom, Ukrainian private clinic, 24/7 phone #: 1555 or (044) 503-0000

Minor Emergencies and Routine Care in Kyiv/Private clinics

Boris (<http://www.boris.kiev.ua>)

Address: 55-a Velyka Vasylykivska St., Kyiv and 12-a Bazhana Ave., Kyiv

E-mail: commmed@boris.kiev.ua

24/7 phone #: 1522 or (044) 238-0000

Dobrobut (www.dobrobut.com)

Address: 3, S. Idzikovskyykh (M. Mishina) St., Kyiv

38 Povitroflotskyi Ave, Kyiv

16-B Heroyiv Stalingrada Ave., Kyiv

2-e Tatarska St., Kyiv

3-B Sviatoshynska St., Kyiv

12 Mishugi St., Kyiv (for adults only)

21-a Drahomanova St., Kyiv (for children only)

4 Heroyiv Stalingrada Ave., corps 5, Kyiv (for children only)

21-a Drahomanov St., Kyiv (for children only)

52/3 Lomonosova St., Kyiv (for children only)

3 Komarova Ave., corps 5, Kyiv (hospital)

24/7 phone #: 5288 or (044) 495-2888 or (097) 495-2888

Eurolab (www.clinic.eurolab.ua)

Address: 11-a Solomenska St., Kyiv 03110

E-mail: postbox@eurolab.ua

24/7 phone #: (044) 206-2000

Medikom (<http://www.medikom.ua>)

Address: 37/1 Anri Barbiusa St. (3 Novopecherskyi Ln), Kyiv

6-d Heroyiv Stalingradu Ave., Kyiv

8 Kondratyuka St., Kyiv

129/131 Borshchahivska St., Kyiv (Stomatology and Genecology only)

24/7 phone #: 1555 or (044) 503-7777

Oberig (<http://oberig.ua/>)

Address: 3-v Zoologichna St., Kyiv

E-mail: 5210303@oberig.ua

24/7 phone #: (044) 521-0303 or (063) 521-0303 or (093) 521-0303

Universum clinic (<http://www.uniclinic.com.ua/en/>)

Address: 4 Vynnychenka St., Kyiv

E-mail: med@uniclinic.com.ua, ads@uniclinic.com.ua

24/7 phone #: (044) 599-5405 or (067) 242-6240

Major Trauma/Emergency/Public clinics

City Children Clinical Hospital # 1

Address: 30 Bohatyrskya St., Kyiv
24 hours admittance department phone: (044) 412-1407
ICU for children: (044) 426-2254
ICU for infants: (044) 412-0231
Consultative facility of the hospital: (044) 411-3965

Also in the hospital:

City center of neurology: (044) 412-5359
City center of nephology: (044) 412-0220

City Clinical Hospital #7, Orthopedic Trauma Clinic

Address: 95 Kotelnikova St., Kyiv
24 hours phone for appointments: (044) 452-0581 or (044) 452-0582

City Medical Burn Center, City Clinical Hospital #2

Address: 13 Krakovska St., Kyiv
Admittance department: (044) 292-1163
Adult Care department phone: (044) 296-7123 or (044) 292-0285
ICU: (044) 292-0317
Children Care department: (044) 292-3201

City Thoracic and Pulmonary Center of Hospital # 17

(<http://www.clinic17.health.kiev.ua/russian/about/>)

Works 24 hours a day
Address: 20 Laboratornyi Ln, Kyiv
24 hours duty doctor/poly trauma station: (044) 528-7283
Consultative facility: (044) 528-1598

Institute of Cardiology (<http://www.strazhesko.org.ua/>)

Works 24 hours a day
Address: 5 Narodnogo Povstannia St., Kyiv
Resuscitation/Intensive Care department 24 hours phone: (044) 249-7026
Admittance department: (044) 249-7017

Institute of Cardiovascular Surgery (<http://amosovinstitute.org.ua/>)

Works 24 hours a day
Address: 6 Amosov St., Kyiv
Directory Assistance, clinic: (044) 275-6400
Admittance department: (044) 275-4300
Resuscitation/Intensive Care department 24 hours phone: (044) 275-4466
VIP cardiology department, 24 hours phone: (044) 275-5566
Hotline: (073) 156-9198

Institute of Neurological Surgery (<http://neuro.kiev.ua/en/main-page-2/>)

Works 24 hours a day
Address: 32 Maiborody St., Kyiv
Admittance department 24 hours phone: (044) 483-3658
Reception ward: (044) 484-1873

Kyiv Heart Institute (<http://www.heart.kiev.ua/>)

Consultation-diagnostic department hours Mon-Fri, 0800 – 1600

5a Bratislavskaya St., Kyiv

E-mail: info@heart.kiev.ua

Admittance department: (044) 291-6131 or (050) 746-7447 or (097) 746-7447

Main Military Clinical Hospital of the Ministry of Defense of Ukraine (<http://gvkg.kiev.ua/>)

Works 24 hours a day.

Address: 18 Hospitalna St., Kyiv

24 hours Duty Doctor phone: (044) 529 4554 or (044) 521-8291

Admittance department: (044) 529-7095 or (044) 521-8441

Record room: (044) 529 4582

National Emergency and Trauma Hospital

Works 24 hours a day responding to the most of traumas/injuries in Kyiv City.

Address: 3 Bratislavskaya St., Kyiv

24 hours Information Station: (044) 518-5111

Admittance department: (044) 518-0629

Hospital Blood Collection department phone, business hours: (044) 518-0479

OHMADYT, Ukrainian Children Specialized Hospital (<http://ohmatdyt.com.ua/>)

Address: 28/1 Chornovola St., Kyiv

24 hours Hospital Admittance department, Duty Physician: (044) 236-6947

24 hours Trauma Station: (044) 236-9544

24 hours Trauma department: (044) 236-5180

24 hours ICU for children: (044) 236-1003

24 hours Reconstructive-Plastic Microsurgery department: (044) 236-7429

Regional Clinical Hospital #1

Address: 1 Baggovutivska St., Kyiv

Admittance, 24 hour: (044) 483-1727

Allergy: (044) 483-1902

ENT: (044) 483-1086

Gastric: (044) 483-1990

Intensive Care and Resuscitation: (044) 483-1826

MRI: (044) 483-0763

Neurology: (044) 483-1781

Neurology Surgery: (044) 483-8077

Ophthalmic: (044) 483-1559

Outpatient Care: (044) 483-0027

Thorax Surgery & Pulmonology: (044) 483-7120

Urology: (044) 483-1825

Vascular Surgery: (044) 483-1221

Emergency Resources

Blue Ridge Poison Control Center (<https://med.virginia.edu/brpc/>)

University of Virginia School of Medicine
UVA Health System Box 800-774
Charlottesville, Virginia 22908
Phones: 1-800-222-1222

National Capital Poison Control Center (<http://www.poison.org/>)

MedStar Georgetown University Hospital
3800 Reservoir Rd., N.W.
Washington, D.C. 20007
Phones: 202-444-2000 or 1-800-222-1222

In Case of Death in Kyiv

Kyiv City Bureau Legal Medical Expertise City & City Morgue #1

Address: 9, Oranzhereina St., Kyiv
24 hours phone: (044) 440-2455
Office phone: (044) 440-9877

PROBLEMS REQUIRING CARE AT A WESTERN FACILITY

Many cases warranting care abroad are handled as routine departures on commercial flights. In these cases, the consular section staff is sometimes in a position to facilitate boarding on the next available flight, arranging ambulance transport to the aircraft on the runway at Boryspil Airport, and requesting medical attendants at the destination airport. The patient must be well enough to fly on a regularly scheduled airline to a city in Western Europe or to the United States. Sometimes the patient is able to make the journey with the assistance of an accompanying family member or friend. The consular section staff can request boarding for both the ill American and the accompanying passenger. Airlines sometimes require a written release from the passenger of his/her physician to transport the ill passenger. You should consult with your airline.

In some cases, American diplomats and military personnel travel to Frankfurt for medical care. Private Americans may seek medical care in Germany or any Western European country with the understanding that pre-payment in the national currency is often necessary and a local physician must authorize a hospital admission. The US Consulate General in Frankfurt - (49) 69 7535-0, 7532-3700 (after hours), fax: 748-938 - can provide information on German medical facilities. The ability of the Consulate to intervene on behalf of Americans - especially transiting passengers - wishing hospitalization in Germany is limited.